



## CYNTHIA GUSTAVSSON

Practice Manager

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### Expertise & Experience

Cynthia is the Practice Manager at Mark Gustavsson & Associates (MGA) and is responsible for the majority of the firm's day-to-day operations and organisational development.

Since joining MGA in October 2020, Cynthia has been a valuable asset to the team. As the business has continued to grow exponentially, Cynthia has played a major role in implementing processes and procedures to ensure the continuation of the business' optimum performance.

After graduating university, Cynthia's extensive experience in customer service and administration has given her the necessary skills to manage the firm's finances, customer relations, and staff operations. With a history of leadership roles, Cynthia excels at encouraging the team to get things done while preserving harmony within the group.

In her role as Practice Manager, Cynthia ensures that a consistently high standard of service is delivered by the entire team at Mark Gustavsson & Associates.

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